



Crossing the Chasm

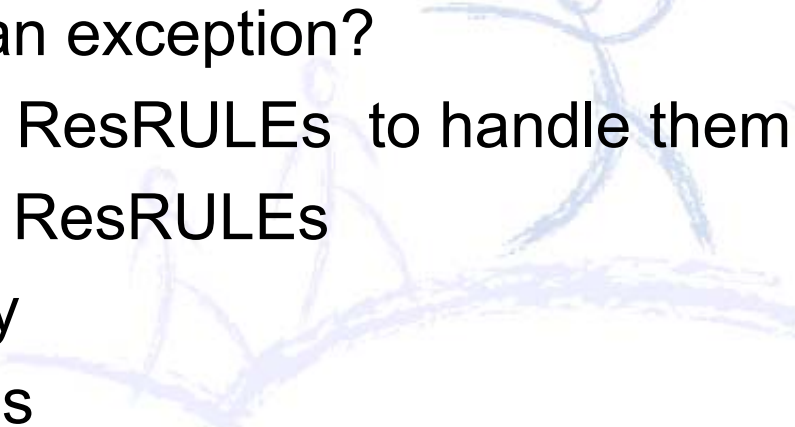
*How to be Pragmatic About
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How to Manage Exceptions

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What we'll cover

- What is an exception?
 - Ways for ResRULEs to handle them
 - Example ResRULEs
 - Summary
 - Questions
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What is an Exception?

- A mechanism designed to handle the occurrence of a condition that changes the normal flow of execution.
- Exceptions occur when some kind of error state or condition has happened
- Goal is to incorporate mechanisms for handling erroneous or error situations that arise in programs

Using ResRULEs

- Anticipate and use “Best Practices”
- Writing ResRULEs to replace standard QC Checks
- Limiting when the rule should run
- PNR Data Items
- Regular Expressions
- Databases

Actual Errors

- Add errors to PNR
- Add remarks
- Send to agent
- Send to queue
- Add to database
- Send e-mail

Summary

- Defined exceptions
- Looked at ways to use ResRULEs
- Error handling in ResRULEs
- Saw some examples of ResRULEs



Questions?